Heating & Cooling Two, Inc.

HVAC Service Technician

18550 County Rd 81, Maple Grove, MN 55369, USA · Full-time

$25 - $45 hourly

About the Job

Heating & Cooling Two, Inc. is looking for a skilled, dependable, and customer-focused HVAC Service Technician to join our team!
If you enjoy troubleshooting, working directly with customers, and taking pride in doing the job right, we offer a great opportunity to build your career with an established, family-owned HVAC company.

Work Schedule:

- Monday–Friday, typically 7:00 AM–4:30 PM
- Rotating on-call schedule for emergency service
- Year-round work

About Heating & Cooling Two:

Heating & Cooling Two is a family-owned and operated HVAC company that has proudly served the Twin Cities area since 1980.
For more than 45 years, we've built our reputation on quality workmanship, knowledgeable technicians, and exceptional customer service. We provide residential and light commercial heating, cooling, and indoor comfort solutions and believe in doing what's right for our customers, our employees, and our community.
We value employees who take pride in their work, treat customers and coworkers with respect, and want to continue learning and growing in the HVAC industry.

What You'll Do:

As an HVAC Service Technician, you'll diagnose, service, repair, and maintain HVAC systems in residential and light commercial properties.

Your responsibilities will include:

- Diagnose and repair heating and cooling equipment
- Perform preventative maintenance and system tune-ups
- Troubleshoot HVAC system and equipment issues
- Clearly explain findings and repair options to customers
- Educate customers about equipment, maintenance, and indoor comfort solutions
- Recommend products, accessories, upgrades, and Planned Service Agreements when they provide value to the customer
- Complete service documentation accurately and efficiently
- Maintain a clean, organized company vehicle
- Provide professional, friendly, and respectful customer service
- Participate in a rotating emergency on-call schedule

We believe in recommending solutions with honesty and integrity — not high-pressure sales.

What We're Looking For:

- Minimum 1 year of combined HVAC service and/or HVAC education
- Knowledge of HVAC diagnostics, repairs, and preventative maintenance
- Strong mechanical and troubleshooting abilities
- Comfortable using computers, tablets, and mobile applications
- Excellent communication and customer service skills
- Friendly, professional, and positive attitude
- Dependable and organized
- Willingness to learn and continue developing technical skills
- Ability to work flexible hours when needed
- Valid driver's license with a good driving record
- NATE and EPA certifications preferred, or ability to obtain required certifications within six months of employment
- Industry certifications and city competency cards are a plus.

Why Work at Heating & Cooling Two?
We want our technicians to continue growing their skills and their careers. You'll have the opportunity to work on a wide variety of HVAC systems while receiving ongoing technical training and support.

Benefits & Perks:

- Year-round work
- Company vehicle and gas card
- On-the-job training
- Training on geothermal systems, boilers, and other HVAC equipment
- Paid continuing education and technical training
- Health insurance
- Dental insurance
- Paid time off
- Paid holidays
- Life insurance
- Long-term disability insurance
- 401(k) with generous company match & Profit sharing
- Opportunities for continued growth and advancement.

Join Our Team!

If you're an HVAC professional who takes pride in your work, enjoys solving problems, and believes customers should be treated honestly and respectfully, we'd like to meet you.

Apply today and build your HVAC career with Heating & Cooling Two!